

**Rebuttal Testimony**

**of**

**Michael T. Skrivan**

ILLINOIS  
COMMERCE COMMISSION

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CHIEF CLERK'S OFFICE

On behalf of Gallatin River Communications L.L.C.

(Docket No. 01-0071)

Q. Please state your name, business address and the position you hold with Gallatin River Communications L.L.C.

A. My name is Michael T. Skrivan. My business address is 103 South Fifth Street, P. O. Box 430, Mebane, North Carolina 27302. I am Vice President-Revenues of Gallatin River Communications L.L.C.

Q. Are you the same Michael T. Skrivan who has submitted Direct Testimony in this proceeding?

A. Yes, I am.

Q. Have you reviewed the Direct Testimony of Staff witnesses Judith R. Marshall and Cindy Jackson?

A. Yes, I have. The purpose of my Rebuttal Testimony is to address Ms. Jackson's request at the top of page 5 of her testimony that the Staff be provided with a copy of the customer notification letter that Gallatin River Communications L.L.C. will be sending out in compliance with the requirements of Section 13-406 of the Act regarding Gallatin

River Communications L.L.C.'s discontinuance of non-competitive local exchange service at the time the transaction is closed.

Q. Has such a customer notification letter been prepared?

A. Yes, it has. A draft of the customer letter has been marked for identification as Joint Applications' Exhibit "4" and is attached to my testimony. At the time this Rebuttal Testimony is being prepared for filing, the necessary work is being done so the letter can be mailed to all customers of local exchange service in the Staunton and Livingston Exchanges. As soon as we are certain as to the date the letter can be mailed out, it will be put into final form and dated. At the time the hearing is held, I hope to be in a position to update my testimony by indicating the date upon which the letter was mailed to all customers.

Q. Does that complete your Rebuttal Testimony?

A. Yes, it does.

(Date)

Dear Gallatin River Communications Customer:

We are pleased to announce that Madison Telephone Company has agreed to purchase Gallatin River's local telephone service business in Staunton and Livingston. This notification relates to your local service, which is currently provided by Gallatin River Communications.

When all necessary regulatory approvals are obtained and the transaction is completed, you will become a customer of Madison Telephone Company and Madison Telephone Company will provide your local service. At that time, Gallatin River will no longer provide local exchange service in Staunton and Livingston. We anticipate this occurring within approximately two months but no sooner than 30 days from the date of this notification.

You need do nothing different. When the transaction closes:

- There will be no change in the local service you receive or your rates.
- Your telephone number will not change.

You should continue to pay your local Gallatin River bill just as you have been doing. Once the transaction is complete, you will automatically begin receiving a monthly statement from Madison Telephone Company in place of your current Gallatin River bill. If you have any questions regarding the transaction, you can call the special toll-free hotline at 1-800-\_\_\_\_\_. For questions related to your current service, please continue to use the same telephone numbers that appear in your local directory for reaching a Gallatin River representative.

Madison Telephone Company has a long history of providing high quality telecommunications services at affordable rates and plans to continue to improve the telecommunications facilities and network to assure that customers in Staunton and Livingston receive state of the art telecommunications services. Madison Telephone Company will be maintaining the office in Staunton for the convenience of customers.

Gallatin River has valued your business as our customer and will continue to serve your local telecommunications needs until the changeover is complete. Rest assured, we will make this transition smooth and effortless and will continue to inform you of developments as they occur. Madison Telephone Company and Gallatin River are committed to ensuring that you receive the best possible service to meet your needs.

Sincerely,

Gary D. Hamilton  
President, Gallatin River Communications